

Annual Report 2021

for the year ended 31 March 2021

Contents

2	
3	
4	
5	
6	
15	
16	
17	
18	
	3 4 5 6

Notes to the financial statements

1 Summary of general accounting policies	6	14 Payables	9
2 Impact of amendments to NZ IFRS	6	15 Provisions	9
3 Gross earned premium	7	16 Insurance liabilities	9
4 Investment and other income	7	17 Distributions to shareholder	10
5 Claims expense	7	18 Contributed equity	11
6 Analysis of expenses	7	19 Insurance business disclosures	11
7 Remuneration of auditor	7	20 Financial instruments	11
8 Tax	7	21 Risk management	12
9 Cash and cash equivalents	8	22 Capital risk management	13
10 Reconciliation of profit after tax to cash inflow from ope activities	rating 8	23 Right of use assets and lease liabilities	13
	10.574	24 Transactions with related parties	14
11 Insurance premium receivable	8	25 Contingent liabilities	14
12 Deferred acquisition costs	8	26 Capital commitments	14
13 Property and equipment	9	20 dapital communents	14
		27 Subsequent events	14

Statement of Comprehensive Income

for the year ended 31 March 2021

\$ thousands	note	2021	2020
Gross written premium		15,722	13,893
Unearned premium movement		(1,010)	(742)
Gross earned premium	3	14,712	13,151
Claims expense	5	(4,829)	(4,341)
Acquisition costs		(82)	(159)
Underwriting expenses	6	(4,642)	(4,844)
Underwriting profit		5,159	3,807
Investment and other income	4	712	472
Profit before tax		5,871	4,279
Tax (expense) / benefit	8	(1,864)	22
Profit after tax		4,007	4,301
Other comprehensive income			-
Total comprehensive income		4,007	4,301

The above statement should be read in conjunction with the accompanying notes



Statement of Financial Position

as at 31 March 2021

Ŋ.		March	March
\$ thousands	note	2021	2020
Assets			
Cash and cash equivalents	9	170	186
Short term investments	20.2	15,800	12,632
Insurance premiums receivable	11	7,257	5,989
Other assets		157	163
Current tax asset		-	238
Deferred acquisition costs	12	166	-
Deferred tax assets	8	36	60
Property and equipment	13	130	175
Right-of-use assets	23.1	787	1,180
Total assets		24,503	20,623
	*		58
Liabilities			
Payables	14	432	382
Current tax liability		1,494	-
Lease liabilities	23.2	857	1,246
Provisions	15	173	133
Outstanding claims liabilities	16	983	865
Unearned premium liabilities	16	8,770	7,760
Total liabilities		12,709	10,386
Net Assets		44.704	40.007
Net Assets		11,794	10,237
Equity			
Retained earnings		11,119	9,562
Contributed equity	18	675	675
Total equity		11,794	10,237

The above statement should be read in conjunction with the accompanying notes

The financial statements were approved for issue by the Board on 7 July 2021.

Stephen R Tietjens

Chairman

Grant W McCurrach

Director

Statement of Changes in Equity

for the year ended 31 March 2021

		Attributed to the owners of the company		he company
\$ thousands	note	Contributed Equity	Retained earnings	Total Equity
Year ended 31 March 2021				
At the beginning of the year		675	9,562	10,237
Comprehensive income				
Profit for the year		-	4,007	4,007
Total comprehensive income		-	4,007	4,007
Transactions with shareholder, recorded di	rectly in	equity		
Dividends	17	-	(2,450)	(2,450)
Total transactions with the shareholder	la la	-	(2,450)	(2,450)
At the end of the year		675	11,119	11,794
Year ended 31 March 2020				
At the beginning of the year		675	8,661	9,336
Comprehensive income				
Profit for the year		_	4,301	4,301
Total comprehensive income		-	4,301	4,301
Transactions with shareholder, recorded di	rectly in	equity		
Dividends	17	_	(3,400)	(3,400)
Total transactions with the shareholder		=	(3,400)	(3,400)

The above statement should be read in conjunction with the accompanying notes



Statement of Cash Flows

for the year ended 31 March 2021

		March	March
\$ thousands	note	2021	2020
Cash flows from operating activities			
Receipts from customers (fee and insurance income)		14,466	12,959
Interest received		223	425
Other income received		303	116
Payments to suppliers and employees		(8,906)	(8,206)
Interest paid		(68)	(92)
Tax paid		-	(54)
Net cash inflow from operating activities	10	6,018	5,148
Cash Flows from Investing Activities Purchase of property and equipment Term deposits		(26) (3,168)	(147) (1,332)
Net cash (outflow) from investing activities		(3,194)	(1,479)
Cash Flows from Financing Activities			
Principal element of lease liabilities		(390)	(340)
Dividends paid	17	(2,450)	(3,400)
Net cash (outflow) from financing activities		(2,840)	(3,740)
Net increase (decrease) in cash and cash equivalents		(16)	(71)
Cash and cash equivalents at beginning of the year		186	257
Cash and cash equivalents at the end of the year		170	186

The above statement should be read in conjunction with the accompanying notes



Notes to the Financial statements

for the year ended 31 March 2021

1. Summary of general accounting policies

Entity reporting

The reporting entity is Beneficial Insurance Limited (the "Company"). It is for-profit, incorporated and domiciled in New Zealand. Its registered office is level 3, 445 Karangahape Road, Newton, Auckland.

The Company's primary activity is providing insurance by way of Pet Insurance, Consumer Credit Indemnity ("CCI"), Guaranteed Finance Protection ("GFP") and Mechanical Breakdown Insurance ("MBI"). The Company's parent entity is Beneficial Holdings Limited, a company incorporated in New Zealand.

Statutory base

The Company is a company registered under the Companies Act 1993 and is an FMC reporting entity under Part 7 of the Financial Markets Conduct Act 2013. The financial statements also comply, where relevant, with the Insurance (Prudential Supervision) Act 2010 and associated regulations.

Basis of preparation

The financial statements of the Company have been prepared in accordance with Generally Accepted Accounting Practice in New Zealand (NZ GAAP). The Company is a for-profit entity for the purposes of complying with NZ GAAP. The financial statements comply with New Zealand equivalents to International Financial Reporting Standards (NZ IFRS) and other applicable Financial Reporting Standards as appropriate for for-profit entities. The financial statements also comply with International Financial Reporting Standards (IFRS).

The financial statements have been prepared in accordance with the requirements of the Financial Markets Conduct Act 2013, Companies Act 1993, Financial Reporting Act 2013 and the Insurance (Prudential Supervision) Act 2010. The financial statements have been prepared on the historical cost basis unless the application of fair value measurement are required by the relevant accounting standards.

The preparation of financial statements in accordance with NZ IFRS requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in applying the Company's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed in the accompanying notes.

Presentation of financial statements

The financial statements are presented in accordance with NZ IAS 1 Presentation of Financial Statements. The Company has elected to present the Statement of Comprehensive Income in one statement. The Statement of Comprehensive Income discloses the analysis of expenses under the function of expense method. This clarifies expenses according to their function as part of cost of insurance sales, operating or as administration activities.

The statement of financial position discloses assets and liabilities using the liquidity format of presentation.

Significant judgements, estimates and assumptions

The preparation of financial statements requires management to make judgements, estimates, and assumptions that affect the application of accounting policies and amounts reported in the financial statements. The estimates and associated assumptions are based on historical experience and various other factors that are believed to be

reasonable under the circumstances. Estimates and underlying assumptions are reviewed on an ongoing basis. Where revisions are made to accounting estimates, any financial impact is recognised in the period in which the estimate is revised.

The key areas of significant estimates and judgements and the methodologies used to determine key assumptions are set out in note 16 relating to the outstanding claims liability.

Functional and presentation currency

The financial statements are presented in New Zealand dollars (\$), which is the Company's functional and presentation currency. All financial information is rounded to the nearest thousand dollars unless otherwise stated.

Comparatives

The financial statements are for the year ended 31 March 2021. Comparatives are for the 12 months ended 31 March 2020.

Changes in comparatives

Comparative information has been restated to achieve consistency with the current year presentation. Material changes are set out below.

Statement of comprehensive income:

The statement of comprehensive income has been redesigned to disclose the underwriting result for the reporting period. This has not had any impact on the profit after tax or total comprehensive income previously reported by the Company.

Statement of financial position:

Goods and services tax ("GST") payable on insurance contracts has been changed to recognise when the obligation to pay GST exists as opposed to at the inception of the insurance contract, this has resulted in the following:

- The 2020 amount for GST payable has decreased from \$1,344k to \$136k a movement of \$1,208k.
- The 2020 amount for insurance premium receivables has decreased from \$7,197k to \$5,989k a movement of \$1,208k.
- Total assets and total liabilities have decreased accordingly.
 There is no change to the net assets position in the statement of financial position and there is no impact on the statement of comprehensive income.

Changes in accounting policies

There have been no significant changes in accounting policies.

2. Impact of amendments to IFRS

(i) New or amended accounting standards adopted during the financial year:

None

(ii) Standards, amendments and interpretations to existing standards that are relevant to the Company, not yet effective and have not been early adopted by the Company.

At the reporting date, the following relevant Standards and Interpretations were in issue but not yet effective and have not been applied in preparing these financial statements. The Company is currently assessing the impact of these standards on the financial statements, including the impact on presentation and disclosure:

NZ IFRS 17 Insurance Contracts is effective for accounting periods beginning on or after 1 January 2023. The Company will apply the



standard for the year ending 31 March 2024. The standard establishes the principles for the recognition, measurement, presentation and disclosure of insurance contracts within the scope of the standard. Due to the complexity of the requirements within the standard, management has yet to determine the final impact.

Other Standards and Interpretations in issue at the reporting date but not yet effective are not expected to have an impact on the financial statements of the Company in the period of initial application.

3. Gross earned premium

\$ thousands	2021	2020
Pet insurance	13,260	11,766
Autolife	1,232	1,138
Consumer credit insurance	149	171
Guaranteed asset protection	71	76
Premium revenue	14,712	13,151

Gross earned premium comprises supplying pet insurance protection, consumer credit indemnity insurance, finance protection insurance and mechanical breakdown Insurance.

Gross earned premium is recognised to the extent that it is probable that the economic benefits will flow to the Company and the revenue can be reliably measured. Gross premium is recognised from the attachment date for all indemnity insurance policies issued over the life of the policy.

The portion of premiums not earned in the statement of comprehensive income at the reporting date is recognised in the statement of financial position as unearned premium liabilities.

4. Investment and other income

\$ thousands	2021	2020
Interest income	295	357
Other income	417	115
Total	712	472

Interest income comprises interest received from short term bank deposits. This is recognised on an accrual basis using the effective interest rate method.

The Company applied for the New Zealand Government wage subsidy and received a total of \$303,000 and this has been recognised within Other income.

5. Claims expense

\$ thousands	2021	2020
Claims expense	4,726	4,234
IBNR allowance	103	107
Total claims expense	4,829	4,341

Insurance claims which arise during the reporting period and are settled during the same period are expensed in the Statement of Comprehensive Income.

Insurance claims which arise during the reporting period but which are not settled at the reporting date are recognised based on the present value of expected future payments.

Insurance claims incurred but not reported (IBNR) are recognised by way of an estimation made by the Company's registered Actuary and is based upon historical claims data.

6. Underwriting expenses

\$ thousands	2021	2020
Employee benefits expense	2,581	2,630
Depreciation	459	469
Finance costs	68	92
Remuneration of auditor	86	55
Other operating expenses	1,448	1,598
Total	4,642	4,844

Employee benefits expense

\$ thousands	2021	2020
Wages and salaries	2,536	2,526
Other employee benefits	45	104
Total employee benefits	2,581	2,630

Short term employee benefits, including holiday entitlement, are current liabilities included in payables, measured at the undiscounted amount that the Company expects to pay as a result of the unused entitlement.

7. Remuneration of auditor

\$ thousands	2021	2020
Audit of the financial statements	78	52
Other assurance services	8	3
Total	86	55

Other assurance services include annual solvency return assurance.

8. Tax

Income tax expense comprises current and deferred tax.

\$ thousands	2021	2020
Current tax	1,602	-
Deferred tax	42	(22)
Adjustment to prior years	220	-
Income tax expense (benefit)	1,864	(22)

The relationship between the expected tax expense based on the domestic effective tax rate of the Company at 28% (2020: 28%) and the reported tax expense in the Statement of Comprehensive Income can be reconciled as follows:

\$ thousands	2021	2020
Profit before tax	5,871	4,279
Tax at statutory tax rate 28% (2020: 28%)	1,644	1,198
Tax loss offset with related entities		(982)
Adjustment to prior periods	220	-
Other		(238)
Income tax expense (benefit)	1,864	(22)

Current tax is the tax payable to Inland Revenue on taxable profit for the period using existing tax rates that have been enacted or substantially enacted by the end of the reporting period. Deferred tax is calculated using the balance sheet method on temporary differences between the carrying amount of assets and liabilities and their tax base.



Deferred tax asset

\$ thousands	March 2021	March 2020
Balance at beginning of the period	60	38
Movement in deferred tax	(42)	22
Adjustment to prior periods	18	
Balance at end of the period	36	60
Comprising		
Employee benefits	36	31
Deferred acquisition costs	(46)	
Lease liability net of Right-of-use assets	20	
Other provisions	26	29
Balance at end of the period	36	60

Deferred tax assets and liabilities are carried at the tax rates expected to apply when the assets are recovered or liabilities settled and they are not discounted. Deferred tax assets and liabilities are offset only when the company has a legally enforceable right and intention to set off current tax assets and liabilities from the same tax authority. Deferred tax assets and liabilities are carried on the basis that the Company expects future profits to exceed and reversal of existing temporary differences.

Receivables and payables are reported inclusive of GST (where applicable). The net GST payable to or recoverable from the tax authorities as at balance date is included as a payable or receivable in the balance sheet.

Imputation credit account

	March	March
\$ thousands	2021	2020
Balance at end of the period	1,612	366

9. Cash and cash equivalents

	March	March
\$ thousands	2021	2020
Cash on hand	1	1
Cash at bank	169	185
Cash at bank and in hand	170	186

Cash and cash equivalents are on-call funds with the Company's trading bank, Westpac, current / cheque accounts, and cash on hand. The Company has an undrawn MasterCard credit card facility of \$40,000 (2020: \$40,000).

10. Reconciliation of profit after tax to cash inflow from operating activities

	March	March
\$ thousands	2021	2020
Net profit (loss) after tax	4,007	4,301
Add non-cash items		
Depreciation	66	76
Depreciation on Right-of-use assets	393	393
Add movements in other working capital	items	
Insurance receivables	(1,268)	(935)
Deferred tax asset	24	(22)
Other assets	6	83
Deferred acquisition costs	(166)	14
Payables and accruals	56	346
Current tax liabilities	1,732	(68)
Provisions	40	125
Outstanding claims liabilities	118	107
Unearned premium liabilities	1,010	742
Cash Inflow from operating activities	6,018	5,148

11. Insurance premiums receivable

Aging of premiums receivable

\$ thousands	not past due	0-3 mnths	3-6 mnths	6-12 mnths	over 12 mnths	Total
March 2021						
Premiums receivable	7,177	77	3	-	-	7,257
March 2020						
Premiums receivable	5,902	73	13	1		5,989

Insurance receivables are recognised when due and measured on initial recognition at the fair value of the consideration received or receivable. Subsequent to initial recognition, insurance receivables are measured at amortised cost, using the effective interest method less any allowance for credit losses and impairment.

Receivables are stated inclusive of GST where applicable.

Insurance receivables are receivable within 12 months from the reporting date.

12. Deferred acquisition costs

	March	March
\$ thousands	2021	2020
Balance at the beginning of the period		-
Acquisition costs deferred	248	
Amortised to statement of comprehensive income	(82)	
Balance at the end of the period	166	
Amortised within 12 months	118	
Amortised in greater than 12 months	48	
Total	166	

Acquisition costs incurred in obtaining new insurance business mainly relates to commission paid to internal and external parities. These costs would have been deferred and recognised as assets where they can be reliability measured and where it is probable that they will give rise to premium revenue that will be recognised in subsequent periods.



13. Property and equipment

\$ thousands	Furniture 8	Leasehold	Office &	Motor	Tota
March 2021	-		-	. 1	
Cost					
Opening balance	22	30	284	72	408
Additions	2	17	7		26
Disposals	-	-	(47)	(19)	(66
Closing balance	24	47	244	53	368
Accumulated depreciation					
Opening balance	(7)	(8)	(182)	(36)	(233
Depreciation	(2)	(4)	(49)	(11)	(66
Eliminated on Disposals		-	44	17	6
Closing balance	(9)	(12)	(187)	(30)	(238
Closing balance					
Atcost	24	47	244	53	368
Accumulated depreciation	(9)	(12)	(187)	(30)	(238
Net book value	15	35	57	23	130
March 2020 Cost					
Opening balance	17	9	184	51	26
Additions	5	21	100	21	147
Disposals					
Closing balance	22	30	284	72	408
Accumulated depreciation					
Opening balance	(5)	(6)	(120)	(26)	(157
Depreciation	(2)	(2)	(62)	(10)	(76
Eliminated on Disposals					
Closing balance	(7)	(8)	(182)	(36)	(233
Closing balance					
At cost	22	30	284	72	408
Accumulated depreciation	(7)	(8)	(182)	(36)	(233
Net book value	15	22	102	36	175

Assets with a carrying value as at 31 March 2021 of nil (31 March 2020: \$12,581) were pledged as security over finance lease obligations.

Items of property, plant and equipment are measured at cost less accumulated depreciation and impairment losses. Cost includes expenditure that is directly attributable to the acquisition of the asset. When parts of an item of property, plant and equipment have different useful lives, they are accounted for as separate items (major components) of property, plant and equipment.

The cost of replacing part of an item of property, plant and equipment is recognised in the carrying amount of the item if it is probable that the future economic benefits embodied within the part will flow to the Company and its cost can be measured reliably. The costs of the day-to-day servicing of property, plant and equipment are recognised in profit or loss as incurred.

Depreciation is provided on leasehold improvements, computers and software, office furniture and equipment and motor vehicles. Depreciation is recognised in the Statement of Comprehensive Income to write off the cost of an item of property, plant and equipment, less any residual value, and is calculated using the diminishing value method to allocate the cost of assets over their expected useful life, at the following rates.

Asset class	Method	Depreciation %
Leasehold Improvements	diminishing value	10%
Furniture and Fittings	diminishing value	13% - 25%
Office and computers	diminishing value	13% - 50%
Motor Vehicles	diminishing value	30%

Depreciation methods, useful lives and residual values are reviewed at each reporting date.

There were no impairment losses for the Company for the year ended 31 March 2021 (2020: \$nil).

14. Payables

	March	March	
\$ thousands	2021	2020	
GST payable	210	136	
Other payables	222	246	
Payables	432	382	

Other payables represent liabilities for goods and services provided to the Company prior to the end of the financial year which are unpaid. The amounts are unsecured and are usually paid within 30 days of recognition.

The payables are payable within 12 months from the reporting date.

15. Provisions

	March	March
\$ thousands	2021	2020
Employee entitlements	173	133

Employee benefits comprise holiday pay entitlements in accordance with individual employment contracts. The provisions are payable within 12 months from the reporting date.

16. Insurance liabilities

	March	March
\$ thousands	2021	2020
Unearned premiums		
Balance at beginning of the year	7,760	7,018
Net premiums written	15,722	13,893
Premiums earned during the year	(14,712)	(13,151)
Unearned premiums at end of the year	8,770	7,760
Outstanding claims	983	865
Total insurance liabilities	9,753	8,625

All insurance liabilities are measured at amortised cost using the effective interest method.

Liability adequacy test

The liability adequacy test (LAT) which was performed as at 31 March 2021 identified a surplus for the company (31 March 2020: a surplus).

At each reporting date, the Company reviews its unexpired risk and a liability adequacy test is performed in accordance with NZ GAAP to determine whether there is any overall excess of expected claims and deferred acquisition costs over unearned premiums. This calculation uses current estimates of future contractual cash flows. If these estimates show that the carrying amount of the unearned premiums (less related deferred acquisition costs) is inadequate, the deficiency is recognised in profit or loss within the Statement of Comprehensive Income by setting up a provision for premium deficiency.

The LAT has identified a surplus for other portfolios of contracts that are subject to broadly similar risks that are managed together as a single portfolio. The process of determining the overall risk margin, including the way in which diversification of risk has been allowed for. As with outstanding claims, the overall risk margin is intended to achieve a 90% probability of adequacy (2020: 75%).

The Actuary has determined from his review that the full unearned premium provision net of deferred acquisition costs is recoverable and the provision meets the LAT prescribed by NZIFRS 4 "Insurance Contracts". A further provision at 31 March 2021 is therefore not required (2020: \$nil).

Unearned premiums

Unearned premiums represent that portion of premiums received or receivable that relates to risks that have not yet expired at the reporting date. It is recognised when contracts are entered into and premiums are charged, and is brought to account as premium income over the term of the contract in accordance with the pattern of insurance service provided under the contract. Unearned premiums are calculated on a daily pro rata basis, and the proportion attributable to subsequent periods is deferred as unearned premiums.

Outstanding claims liability

Outstanding claims liability comprises claims received but not settled at the reporting date. Outstanding claims liability also includes a provision for the cost of claims incurred but not yet reported to the company at the reporting date.

The outstanding claims provision is based on the estimated ultimate cost of all claims incurred but not settled at the reporting date, whether reported or not, together with related claims handling costs. Delays can be experienced in the notification and settlement of certain types of claims, therefore, the ultimate cost of these cannot be known with certainty at the reporting date. The liability is calculated at the reporting date using a range of standard actuarial claim projection techniques, based on empirical data and current assumptions that may include a margin for adverse deviation. The liabilities are derecognised when the obligation to pay a claim expires, is discharged or is cancelled.

Reconciliation of movement in outstanding claims liabilities

\$ thousands	2021	2020
Balance brought forward	865	763
Claims expense	4,829	4,341
Claims paid	(4,711)	(4,239)
Outstanding claims liabilities	983	865

Significant estimates and judgements are made by the Company's approved actuary to arrive at certain key liability amounts disclosed in the financial statements. These estimates are determined by a qualified and experienced practitioner with reference to historical data and reasoned expectations of future events. These estimates are then reviewed by the Directors. The key areas in which critical estimates and judgements are applied are described below.

The Company's process for establishing the outstanding claims provision involves consultation with the appointed actuary. This process includes a bi-annual and annual review and calculation of provision for claims by Peter Davies who is a fully accredited member of the New Zealand Society of Actuaries.

Actuarial process used to determine the outstanding claims provision is as follows:

- Assumed loss ratios Assumed loss ratios were determined from a consideration of observed historical loss ratios.
- Risk margin The risk margin was determined for each portfolio. The risk margin is determined after assessing the uncertainty in the central estimate of the outstanding claims estimate for each portfolio. The risk margin results in an overall probability of sufficiency for the outstanding claims

- liabilities of 90% (2020: 75%). The probability of sufficiency was increased to 90% due to the evidence that the level of variability of unreported claims has steadily decreased.
- Claims handling costs allowance This allowance is determined after analysing claims related expenses incurred, adjusted for the expected pattern of payment of claim handling expenses during the life of the claim.
- Future settlement patterns and weighted average term to settlement - The weighted average term to settlement is an aggregate figure for all classes of business based on expected claims development patterns which are in turn derived from an analysis of historical claim settlement patterns.
- Inflation and discounting since the term of the liabilities is less than 12 months no allowance for inflation or discounting has been incorporated.

The Company takes all reasonable steps to ensure it has appropriate information regarding its claims exposure. Given the uncertainty in establishing claims provisions it is likely that the final outcome will prove to be different from the original liability established.

The estimation of claims incurred but not reported (IBNR) is generally subject to a greater degree of uncertainty than the estimation of the costs of settling claims already notified to the Company, where more information about the claim event is generally available.

The key assumptions used in determining outstanding claims liabilities are as follows:

	March	March
	2021	2020
Claims handling expense ratio	15%	15%
Risk margin – Pet insurance	6%	6%
Risk margin - MBI, CCI & GFP	50%	50%
Probability of sufficiency	90%	75%

The outstanding claims liabilities as at 31 March 2021 was \$983,188 (2020: \$865,436).

The outstanding claims liabilities includes a risk margin as at 31 March 2021 of \$58,645 (2020: \$51,303).

Sensitivity analysis

The impact on profit or loss of the change in the assumption used in the calculation of the outstanding claims liabilities is summarised below.

		Impact on prof	rit or loss	
\$ thousands	Movement in assumption	2021	2020	
Expected future claims development	+10%	193	178	
	-10%	(158)	(139)	

17. Distributions to shareholder

Directors declared and paid the following dividends to the shareholder; Beneficial Holdings Limited. The two independent directors signed the Solvency certificates.

\$ thousands		payment date	value
Dividend	FY2020 final	22/06/2020	1,200
Dividend	FY2021 interim	23/02/2021	1,250
Total dividends to sh	areholder		2,450

The dividend paid in the prior year was \$3,400,000



18. Contributed equity

The Company does not have authorised capital or par value in respect of the one share issued. The share is fully paid. The share entitles the holder to dividends and the residual assets of the Company. Incremental costs directly attributable to the issue of ordinary shares are recognised as a deduction from equity.

Contributed equity also includes capital contributions of \$675,000 by the shareholder in March 2016 to meet the cash flows relating to the settlement of an outstanding tax liability at the time.

Retained earnings include all current and prior period retained profits and losses. All transactions with the owner of the company including other capital commitments are recorded separately within equity.

19. Insurance business disclosures

19.1 Solvency Standard

Under Section 55 of the Insurance Prudential Supervision Act 2010, "IPSA", the Company is regulated by a Solvency Standard. Under this standard, Beneficial is required to maintain a Solvency Margin whereby the company's Actual Solvency Capital must be in excess of the minimum Solvency Capital as defined under the standard. Beneficial's independent Actuary performs this calculation based on the Financial Statements.

	March	March
\$ thousands	2021	2020
Actual solvency capital	11,428	8,977
Minimum solvency capital requirement	3,000	3,000
Solvency margin	8,428	5,977
Solvencyratio	381%	299%

19.2 Credit rating

On 8 October 2020 credit rating agency, AM Best reaffirmed the Company's Financial Strength Rating at B++ (Outlook Stable).

20. Financial instruments

	March	March
\$ thousands	2021	2020
Financial assets - amortised cost		
Cash and cash equivalents	170	186
Insurance premium receivables	7,257	5,989
Short term investments	15,800	12,632
Total financial assets - amortised cost	23,227	18,807
Financial Liabilities - amortised cost		
Payables	222	246
Outstanding claims liabilities	983	865
Total financial liabilities - amortised cost	1,205	1,111

The carrying amounts approximate fair value.

Financial assets and financial liabilities are recognised when the Company becomes a party to the contractual provisions of the financial instrument.

Financial assets and financial liabilities are measured initially at fair value plus transactions costs.

Financial assets are derecognised when the contractual rights to the cash flows from the financial asset expire, or when the financial asset and all substantial risks and rewards are transferred. A financial liability is derecognised when it is extinguished, discharged, cancelled or expires.

For financial instruments traded in active markets, the quoted market prices or dealer price quotations are used as a measure of fair value. Where quoted market prices do not exist, fair values are estimated using present value or other market accepted valuation techniques, using methods and assumptions that are based on market conditions and risks existing as at the reporting date. Financial assets and financial liabilities are measured subsequently as described below.

20.1 Financial assets - under NZ IFRS 9

The Company classifies its financial assets in the following categories:

- Financial assets at fair value through profit or loss
- Measured at amortised cost

The classification depends on the company's business model for managing the financial assets and the contractual terms of the cash flows.

Given all of the Company's financial assets have been held with a business model to collect contractual cash flows that represent solely payments of principal and interest all were measured at amortised cost.

Impairment of financial assets

The Company assesses on a forward looking basis the expected credit losses associated with its debt instruments carried at amortised cost. The Company applies the simplified approach to providing for expected credit losses prescribed by NZ IFRS 9, which permits the use of the lifetime expected losses for all trade receivables. Given the low risk of default on other financial assets (primarily short-term deposits with financial institutions with a strong credit rating), other expected credit losses have been assessed to be immaterial.

Receivables are considered for impairment when there is objective evidence that the Company was not able to collect all expected amounts, and having regard to the Company's credit risk assessments.

20.2 Short term investments

Deposits are classified as at amortised cost under NZ IFRS 9.

	March	March
\$ thousands	2021	2020
Bank deposits		
Maturity from balance date		
0 - 3 months	7,500	4,307
4 - 6 months	7,050	4,425
7 - 9 months	1,250	1,600
10 - 12 months		2,300
Total short term investments	15,800	12,632

All short-term investments are bank deposits with Westpac, Kiwibank, Bank of New Zealand, ASB, and ANZ with maturity dates within 12 months of balance date.



21. Risk management

The financial condition and operational results of the company are impacted by a number of risks:

- Financial market risk, credit risk, financing and liquidity
- Non-financial insurance risk, compliance risk, operational

The Board's objective is to satisfactorily manage these risks in line with the Board approved Risk Management Policy. Procedures are in place to control, mitigate, and report on risks faced by the Company in a timely matter to the Board. Managers are responsible for understanding and managing their operational and compliance risks.

The Board is actively involved in reviewing the effectiveness and efficiency of management processes, risk management and financial controls to ensure adequate oversight and compliance. Assets are regularly monitored to ensure there are no material asset and liability mismatching issues and exposure to risks including liquidity and credit risks are maintained within acceptable limits.

21.1 Market risk

Market risk is the risk arising from adverse movements in equity market prices, exchange rates and interest rates or in related derivatives.

- Interest rate risk is the risk that the value of assets or liabilities will change because of changes in interest rates. The Company manages its exposure by holding predominately short-term deposits with the major NZ trading banks - refer note 21.4. An investment sub-committee of the Board regularly establishes and monitors concentration and maturities. Interest rates on the term deposits are fixed at inception and paid at maturity.
- The Company's assets and liabilities are denominated in NZ dollars, with only domestic operations, therefore is not exposed to exchange rate risk.
- Price risk arises from changes in the prices of equity instruments. The Company does not invest in equities so is not currently exposed to this risk.

21.2 Credit risk

Credit risk is the risk of loss arising from a party to a contract or transaction not being able to meet its obligations or defaulting on its

The Company was exposed to credit risk through its insurance premium receivables, bank balances and term deposits.

There are otherwise very limited credit or other counterparty exposures. Arrears of insurance premiums are closely monitored and reported on. Payment default will also result in the termination of the insurance contract with the policyholders, eliminating both the credit risk and insurance risk for the unpaid balance.

Cash deposits and investments are limited to banks with a minimum Standard and Poor's (S&P) A credit rating. The following table provides information regarding the S&P credit rating for cash deposits and investments.

\$ thousands	March	March
Standard and Poor's Credit Rating	2021	2020
AA	10,020	7,618
A	5,950	5,200
Total	15,970	12,818

Concentration of risk

The Company's exposure is principally through the term deposits held with five major trading banks in New Zealand.

21.3 Insurance risk

Insurance risk is the risk that the present value of actual claims payable will exceed the present value of actual premium revenue. This risk is inherent in Beneficial's operations and arises through underwriting, claims management and provisioning risks. Beneficial is exposed to insurance risk as the price for an insurance policy is set before the losses are known.

Underwriting risk

Underwriting risk refers to the risk that claims arising are higher or lower than assumed in pricing due to bad experience, weakness in controls over underwriting or portfolio management, or claims management issues. To mitigate this risk Beneficial uses management information systems to price products based on historical claims data.

Claims management and provisioning risk

Initial claims determination is managed by experienced claims staff. Provisioning risk is managed through the actuarial valuation of insurance liabilities and monitoring of the probability of sufficiency of the outstanding claims provision. The valuation of the central estimate is performed by Beneficial's appointed actuary. The outstanding claims provision is established using actuarial valuation models and include a risk margin for uncertainty.

21.4 Financing and liquidity risk

Maturity analysis

NO.000	0-6	7-12	13-24	25-60	over 60	
\$ thousands	mnths	mnths	mnths	mnths	mnths	Total
March 2021						
Financial assets						
Cash and equivalents	170					170
Short term investments	13,970	1,952				15,922
Premium receivables	7,177	77	3		-	7,257
	21,317	2,029	3			23,349
Financial liabilities						
Payables	222					222
Lease liabilities	229	229	458			916
Outstanding claims liabilities	983					983
	1,434	229	458			2,121
March 2020						
Financial assets						
Cash and equivalents	186				1 150	186
Short term investments	8,881	3,992				12,873
Premium receivables	5,902	73	13	1		5,989
	14,969	4,065	13	. 1		19,048
Financial liabilities						
Payables	246					246
Lease liabilities	229	229	458	458		1,374
Outstanding claims liabilities	865				-	865
	1,340	229	458	458	-	2,485

Financing and liquidity risk is the risk that the Company will not be able to meet its cash outflows as they fall due, because of a lack of liquid assets or access to funding on acceptable terms.

The Company mitigates these risks by actively managing its operational risks. These include:

- The maintenance and use of sophisticated management information systems, which provide up to date, reliable data on the risks to which the business is exposed at any point in
- The use of actuarial models based on historical data to calculate premiums and monitor claim patterns.
- The management of assets and liabilities is closely monitored to match the expected pattern of liability payments with the maturity dates of assets.
- Terms and conditions of insurance contracts. The majority of direct insurance contracts written are entered into on a standard form. There are no special terms and conditions in any non-standard contracts that have a material impact on the financial statements.
- Active claims management by analysing experience, trends and other relevant factors.



22. Capital risk management

The Company's capital includes its share capital and retained earnings.

The Company's policy is to maintain a strong capital base to ensure it continues to operate as a going concern, to maintain policyholder, supplier and market confidence and to sustain future development of the business. The Board regularly monitors current and future capital requirements and costs.

The Company also manages capital in accordance with the requirements of the Act and the solvency standard for non-life insurance businesses issued by the Reserve Bank of New Zealand.

Outside the solvency requirements detailed in note 19.1, there are no externally imposed financial covenants arrangements that must be observed.

There has been no change in the Company's management of capital during the years ended 31 March 2020 and 31 March 2021.

23. Right of use assets and lease liabilities

Leases are recognised as a right of use asset and a corresponding liability at the date at which the leased asset is available for use by the Company. Each lease payment is allocated between the liability and finance cost. The finance cost is charged to profit or loss over the lease period. The right of use asset is depreciated over the shorter of the asset's useful life and the lease term on a straight-line basis.

Assets and liabilities arising from a lease are initially measured on a present value basis. The lease liability is the net present value of the lease payments. The right of use asset is measured at cost comprising the amount of the initial measurement of the lease liability.

The Company's lease consists of an office premise lease and the agreement will mature on 31 March 2023.

On 1 April 2019 the Company exercised its option to renew its lease arrangements with Executive Trustees Limited, a related party, and also expanded its lease space. The annual increase from these changes was \$189,119. There was no change to the term of the lease.

23.1 Right-of-use assets

	March	March
\$ thousands	2021	2020
Cost		
Opening balance	1,180	1,573
Additions		
Depreciation for the year	(393)	(393)
Closing balance	787	1,180

23.2 Lease liabilities

The maturity of the contractual undiscounted cashflows is as follows:

	March	March
\$ thousands	2021	2020
Less than one year	458	458
One to five years	458	916
More than five years		
Total undiscounted lease liabilities	916	1,374

The maturity of the lease liabilities included in the balance sheet is as follows:

	March	March
\$ thousands	2021	2020
Less than one year - current	415	389
One to five years	442	857
More than five years		
Total lease liabilities	857	1,246

23.3 Amounts recognised in the statement of comprehensive income

	March	March
\$ thousands	2021	2020
Depreciation on right to use assets	393	393
Interest on lease liabilities	68	92

23.4 Amounts recognised in the statement of cash flows

	March	March
\$ thousands	2021	2020
Principal element of lease liabilities	390	340
Interest paid on lease liabilities	68	92
Total cash outflow for lease	458	432

23.5 Sublease

Within the shared services agreement (refer to note 24) the Company subleases part of the office premises to Broadlands Finance Limited. The leased payments are payable monthly and are reviewed on annual basis depending on the office space leased by Broadlands Finance Limited. The Company has elected to classify the sublease as an operating lease, on the basis that it does not transfer substantially all of the risks and rewards incidental to ownership of the underlying asset at the end of the lease term. Shared services rent recharge income for the year ended 31 March 2021 was \$114,183 (2020: \$115,732) and is included in "Other income" in the statement of comprehensive income.

0.0	March	March
\$ thousands	2021	2020
Within one year	114	116
one to two years	114	228
two to three years		
Total	228	344



24. Transactions with related parties

		Mare	oh 2021	March	2020
\$ thousands	Transaction	Transaction value	Receivable (Payable)	Transaction value	Receivable (Payable)
Goods and services					
Broadlands Finance Limited	Shared services	369	33	27	35
	Insurance commission	(22)	2	(43)	28
Executive Trustees Limited	Rent	(458)		(426)	
Natwest Finance Limited	Leases			(6)	
Penrose Enterprises Limited	Insurance commission	(13)	-	(17)	
Funds collected and	remitted from	related	parties		
Broadlands Finance Limited	Insurance premiums	125		194	
Penrose Enterprises Limited	Insurance premiums	66		48	

The parent company of Beneficial Insurance Limited is Beneficial Holdings Limited, a company incorporated in New Zealand.

Broadlands Finance Limited, Executive Trustees Limited, Natwest Finance Limited, and Penrose Enterprises Limited are related to the Company by way of common shareholding.

On 1 October 2019 Beneficial Insurance Limited and Broadlands Finance Limited entered into a new shared services agreement which included the change of shared employees changing from being employed by Broadlands Finance Limited to Beneficial Insurance Limited. The shared services agreement covers rental and salary oncharge costs and during the financial year ended 31 March 2021 these amounted to \$114,183 and \$165,800 respectively. The salary oncharge costs of \$165,800 have been offset against Employee Benefits expense on the statement of comprehensive income.

The amounts receivable / (payable) are unsecured and no guarantees are in place. No interest is charged on amounts owing between related entities. No receivables or payables are impaired as at 31 March 2021 (2020: \$Nil).

Directors remuneration

	March	March
\$ thousands	2021	2020
S. R. Tietjens	45	45
A. S. Radisich	45	45
G. W. McCurrach	45	45
Total directors remuneration	135	135

Key management personnel remuneration

	March	March
\$ thousands	2021	2020
Salaries and other short term benefits paid	172	138

25. Contingent liabilities

There are no contingent assets or liabilities at the reporting date (2020: \$Nil).

26. Capital commitments

There are no capital commitments at the reporting date (2020: \$Nil).

27. Subsequent events

On 27 May 2021 the directors resolved to pay a final dividend of \$330,000 with imputation credits of \$128,333 to its shareholder, Beneficial Holdings Limited. The solvency calculation reflects this distribution – refer to note 19.1.

Distributions to shareholder

\$ thousands		payment date	value
Dividend	final dividend	31/05/2021	330
Total dividends to sk	areholder		330

The Directors are not aware of any other matters or circumstances since the end of the reporting period, not otherwise dealt with in the financial statements that have significantly or may significantly affect the operations of the Company (2020: none).



Corporate governance and disclosures

Statement of responsibility for financial statements

The Directors are responsible for the maintenance of adequate accounting records and the preparation and integrity of the financial statements and related information.

The Directors are also responsible for the systems of internal control and risk management. These are designed to provide reasonable, but not absolute, assurance as to the reliability of the financial statements, and to adequately safeguard, verify and maintain accountability for assets, and to prevent and detect material misstatements. Appropriate systems of internal control have been employed to ensure that all transactions have been executed in accordance with authority and correctly processed and accounted for in the financial statements. The systems are implemented and monitored by suitably trained personnel with an appropriate segregation of authority and duties. Nothing has come to the attention of the Directors to indicate that any material breakdown in the functioning of these controls, procedures and systems has occurred during the year ended 31 March 2021.

In the opinion of the Directors:

- the Statement of Comprehensive Income is drawn up so as to present fairly, in all material respects, the results of operations of the Company for the year ended 31 March 2021:
- the Statement of Financial Position is drawn up so as to present fairly, in all material respects, the state of affairs of the Company as at 31 March 2021;
- the Statement of Cash Flows is drawn up so as to present fairly, in all material respects, the cash flows of the Company for the year ended 31 March 2021; and,
- there are no reasons to believe that the Company will not be able to pay its debts as and when they fall due.

Signed on behalf of the Board by:

Dated: 7 July 2021

Stephen R Tietjens

Chairman

Grant W McCurrach

Director

Directors' statement

Annual report to the shareholder of Beneficial Insurance Limited for the year ended 31 March 2021

Pursuant to sections 208 and 209 of the Companies Act 1993, the directors present their annual report comprising these audited Financial Statements for the year ended 31 March 2021 and the independent auditor's report thereon.

This report is to be read in conjunction with the Financial Condition Report for the year ended 31 March 2021 from the appointed Actuary.

With the agreement of the shareholder, the Company has taken advantage of reporting concessions available to it under section 211 (3) of the Companies Act 1993. The information required by paragraphs (a) and (e) to (j) of section 211 (1) of the Companies Act 1993 is therefore not disclosed.

Directors further advise that certain of the above waived disclosures appear in the respective statements.

Signed in accordance with a resolution of the directors:

Dated: 7 July 2021

Stephen R Tietjens Director Grant W McCurrach Director

Company Directory

Date of Incorporation 20 March 2002

Nature of Business The Company is an insurance provider of consumer credit indemnity,

finance protection, mechanical breakdown, and pet insurance products.

Registered Office Level 3, 445 Karangahape Road

Newton Auckland 1010

PO Box 68-548

Wellesley Street, Auckland 1141

Company Number 1196170

Directors Stephen R Tietjens (Chairman)

Tony S Radisich Grant W McCurrach

Auditors PWC

Private Bag 92162 15 Customs Street West

Auckland 1010

Appointed Actuary Davies Financial and Actuarial Limited

PO Box 35-258 Browns Bay Auckland

Financial disputes FairWay Resolution Limited

resolution service PO Box 2272

Wellington 6140

Solicitors Glaister Ennor

PO Box 63 Auckland 1140

Bankers Westpac New Zealand Limited

Otahuhu, Auckland

Shareholder Beneficial Holdings Limited

Place of Business Level 3, 445 Karangahape Road

Newton

Auckland 1010

Tax Accountants nsaTax Limited

P O Box 3697 Auckland 1140



Independent auditor's report

To the Shareholder of Beneficial Insurance Limited

Our opinion

In our opinion, the accompanying financial statements of Beneficial Insurance Limited (the Company), present fairly, in all material respects, the financial position of the Company as at 31 March 2021, its financial performance and its cash flows for the year then ended in accordance with New Zealand Equivalents to International Financial Reporting Standards (NZ IFRS) and International Financial Reporting Standards (IFRS).

What we have audited

The financial statements comprise:

- the statement of financial position as at 31 March 2021;
- the statement of comprehensive income for the year then ended;
- the statement of changes in equity for the year then ended;
- the statement of cash flows for the year then ended; and
- the notes to the financial statements, which include significant accounting policies and other explanatory information.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)) and International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the *Auditor's responsibilities for the audit of the financial statements* section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Independence

We are independent of the Company in accordance with Professional and Ethical Standard 1 International Code of Ethics for Assurance Practitioners (including International Independence Standards) (New Zealand) (PES 1) issued by the New Zealand Auditing and Assurance Standards Board and the International Code of Ethics for Professional Accountants (including International Independence Standards) issued by the International Ethics Standards Board for Accountants (IESBA Code), and we have fulfilled our other ethical responsibilities in accordance with these requirements.

Our firm carries out other assurance services for the Company in relation to the Company's solvency return. In addition, certain partners and employees of our firm may deal with the Company on normal terms within the ordinary course of trading activities of the business of the Company. These services and relationships have not impaired our independence as auditor of the Company.

Key audit matters

Key audit matters are those matters that, in our professional judgement, were of most significance in our audit of the financial statements of the current year. These matters were addressed in the context of our audit of the financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.



Description of the key audit matter

How our audit addressed the key audit matter

Valuation of outstanding claims liabilities (2021: \$983,000, 2020: \$865,000)

We considered the valuation of outstanding claims liabilities a key audit matter because of the complexity involved in the estimation process and the significant judgements that management made in determining the balance.

In particular, judgement arises over the estimation of claims that have been incurred at the reporting date but have not yet been reported to the Company, as there is generally less information available in relation to these claims, and claims that have been reported but there is uncertainty over the amount which will be settled.

To ensure the calculated amount sufficiently allows for the inherent uncertainty in the central estimate of future claims cash outflows, management based the calculated amount on estimates determined by an external independent actuary using actuarial assumptions including loss ratios, claims handling expenses and risk margins. The estimation process also relies on the quality of the underlying claims data.

Management determined the provision for outstanding claims at a level equivalent to 90% probability of adequacy in determining the risk margin.

Refer to the following notes in the Company's financial statements: Note 1 for significant judgements, estimates and assumptions and Note 16 for outstanding claims related disclosure.

Together with our actuarial experts, we:

- Considered the work and findings of the external independent actuary engaged by the Company;
- Assessed the reasonableness of the actuarial assumptions including loss ratios, claims handling expenses and risk margins against past experience and our experience of market practice;
- Evaluated the actuarial models and methodologies used by the external independent actuary by comparing with generally accepted models and methodologies applied in the industry; and
- Evaluated the risk margin which brings the probability of adequacy to 90%.

Historical claims data is a key input to the actuarial estimates. Accordingly, we:

- Obtained an understanding of the processes and controls in place to determine the valuation of outstanding claims liabilities;
- Evaluated the design effectiveness and tested the operating effectiveness of controls over the claims payment process;
- Reviewed premiums and claims data reconciliations; and
- Inspected a sample of claims paid during the year to confirm they were supported by appropriate documentation.

We have no matters to report from the procedures performed.

Other matter

The financial statements of the Company for the year ended 31 March 2020, were audited by another auditor who expressed an unmodified opinion on those statements on 15 September 2020.

PwC 19



Our audit approach	
Overview	
Materiality	Overall materiality: \$274,000, which represents approximately 5% of profit before tax.
	We chose profit before tax as the benchmark because, in our view, it is a key financial statement metric used in assessing the performance of the Company and is a generally accepted benchmark for general insurers. The 5% is based on our professional judgement, noting that it is also within the range of commonly accepted revenue related thresholds.
Key audit matters	As noted above, we have determined that there is one key audit matter:
Key audit matters	·

As part of designing our audit, we determined materiality and assessed the risks of material misstatement in the financial statements. In particular, we considered where management made subjective judgements; for example, in respect of significant accounting estimates that involved making assumptions and considering future events that are inherently uncertain. As in all of our audits, we also addressed the risk of management override of internal controls, including among other matters, consideration of whether there was evidence of bias that represented a risk of material misstatement due to fraud.

We tailored the scope of our audit in order to perform sufficient work to enable us to provide an opinion on the financial statements as a whole, taking into account the structure of the Company, the accounting processes and controls, and the industry in which the Company operates.

Materiality

The scope of our audit was influenced by our application of materiality. An audit is designed to obtain reasonable assurance about whether the financial statements are free from material misstatement. Misstatements may arise due to fraud or error. They are considered material if, individually or in aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of the financial statements.

Based on our professional judgement, we determined certain quantitative thresholds for materiality, including the overall materiality for the financial statements as a whole as set out above. These, together with qualitative considerations, helped us to determine the scope of our audit, the nature, timing and extent of our audit procedures and to evaluate the effect of misstatements, both individually and in aggregate, on the financial statements as a whole.

Other information

The Directors are responsible for the other information. The other information comprises the information included in the Annual report but does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express any form of audit opinion or assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated.

PwC 20



If based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Directors for the financial statements

The Directors are responsible, on behalf of the Company, for the preparation and fair presentation of the financial statements in accordance with NZ IFRS and IFRS, and for such internal control as the Directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the Directors are responsible for assessing the Company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the Directors either intend to liquidate the Company or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements, as a whole, are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (NZ) and ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located at the External Reporting Board's website at:

https://www.xrb.govt.nz/assurance-standards/auditors-responsibilities/audit-report-2/

This description forms part of our auditor's report.

Who we report to

This report is made solely to the Company's Shareholder. Our audit work has been undertaken so that we might state those matters which we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's Shareholder for our audit work, for this report or for the opinions we have formed.

The engagement partner on the audit resulting in this independent auditor's report is Karl Deutschle.

For and on behalf of:

Chartered Accountants 7 July 2021

Meublehore Copen

Auckland

PwC 21